



## REPORT OF THE 30<sup>TH</sup> EACO POSTAL ASSEMBLY HELD ON 10<sup>TH</sup> JUNE 2025 AT RADISSON BLU HOTEL, JUBA, SOUTH SUDAN.

### 1.0 Introduction

The East African Communications Organisation (EACO) held its Postal Assembly meeting on 10<sup>th</sup> June, 2025 at Radisson Blu in Juba South Sudan. The meeting had participants from Postal Corporation of Kenya (PCK), Communications Authority of Kenya (CA), National Post Office (NPO - Rwanda), Rwanda Utilities Regulatory Authority (RURA), Regie Nationale des Postes (RNP) of Burundi, National Communications Authority of South Sudan (NCA) and South Sudan Postal Services.

The list of participants is attached as **Annex 1**.



Postal Assembly 10th  
June 2025 - List of pa

### 2.0 Opening of the meeting

After self-introduction by participants, the Assembly meeting was opened by Mr. Joseph Mumo, Manager Operations & Customer Service on behalf of the outgoing Chairperson of EACO Postal Assembly, the Postmaster General of Postal Corporation of Kenya (PCK).

### 3.0 Election of the Bureau

The meeting elected the Bureau as follows:

|                |  |
|----------------|--|
| Chairperson    | : Mr. Rogasiano Felix Andrea - South Sudan |
| 1st Rapporteur | : Ms Daruka Ayen Garang - South Sudan      |
| 2nd Rapporteur | : Mr Justin Rugau - Rwanda                 |

### 4.0 Adoption of the agenda

The proposed agenda here with attached as **Annex 2 was adopted**.



Agenda &  
programme Postal As

## 5.0 Report of the outgoing Chairperson of the Postal Assembly

The report was presented by the Representative of the outgoing Chairperson of the Postal Assembly Mr. Joseph Mumo from PCK on behalf of the outgoing Chairman of Postal Assembly. It highlights the key achievements in implementations of different actions.

The report of outgoing Postal Assembly Chairperson is attached as **Annex 3**.



Report of Chairman  
of Postal Assembly-Ju

## 6.0 Handover of the outgoing to the incoming chairperson

After the presentation of the report, the outgoing Chairperson handed over to Mr. Rogasiano Felix Andrea, Assistant Director for Postal Regulatory and Courier services, NCA and the new chairman of the Postal Assembly.

The incoming chairperson thanked the outgoing Chairperson for the achievements and committed to execute the EACO vision.

The outgoing Chairperson appreciated the good physical and online participation of designated postal operator's experts, wished the team success in the accomplishment of the next cycle of activities and thanked the participants for their contributions.

He also thanked NCA to have accepted to host the 30<sup>th</sup> EACO assemblies and 1<sup>st</sup> advisory council in Juba, South Sudan.

## 7.0 Presentation on South Sudan Postal services

The presentation was done by Mrs Ester Santo Ladu, the director of postal finance in the Ministry of Information, Communication Technology and Postal Services.

She highlighted the achievements, challenges and postal priorities in South Sudan. Through the discussions, it appeared that Postal South Sudan needs support such as capacity building, technical and financial assistance and modernising postal facilities. The entire presentation is attached to this report.



SS-EACO SSPostal  
Services presentation

## 8.0 Consideration of report of WG04 - Postal Services Development and Regulation

The WG4 report was presented by the Ag. Chairperson Mrs. Harriet Koech. The report is attached as **Annex 4**.



WG4-Report-to-Assemblies-Meetings June

## **9.0 Challenges**

The following challenges were identified;

1. Delay in provision of inputs to draft documents by some members;
2. Budget constraints which affected the attendance of physical meetings by all members of WG4;
3. Inconsistence in attending WG4 meetings by members; and
4. Insufficient participation by designated postal operators.

## **10.0 Recommendations**

1. EACO Members and partners to consistently attend the working group meetings in order to advance WG4 initiatives;
2. EACO Members and partners to assign dedicated staffs to all Working groups in particular WG4;
3. Working Group 4 members to be proactive on the tasks assigned in order to complete WG4 tasks within the set timeframes;
4. NRAs to explore the option of sponsoring designated postal operators in attending WG physical meetings; and
5. Benchmarking with other countries or regions on best practices, emerging technologies and innovative initiatives on postal services development.

## **11.0 Consideration of cross-cutting issues for submission to the Joint Working Committee**

The following cross-cutting issues have been identified:

1. Delay in provision of inputs to draft documents by some working group members;
2. Budget constraints which affected the attendance of physical meetings by all members of working groups;
3. Inconsistence in attending working groups meetings by members in order to advance working groups' initiatives;
4. EACO Members and partners to assign dedicated staffs to all Working groups;

- 5. Need for working group members to be proactive on the tasks assigned in order to complete WG tasks within the set timeframes.

**12.0 Conclusion**

The Postal Assembly:

- a. Adopted the report of outgoing chairperson of the Assembly.
- b. Noted the progress report of WG4 on Postal and Courier Services Development and Regulation.

**13.0 Closing**

The Chairperson of the Postal Assembly thanked all the participants for their achievements and encouraged them to continue improving. He thanked them also for their contributions during the Assembly meeting.

1<sup>st</sup> Rapporteur : Daruka Ayen Garang

2<sup>nd</sup> Rapporteur : Justin Rugau

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Chairperson : Mr. Rogasiano Felix Andrea